

# Solid Waste Frequently Asked Questions

## 1. Who picks up our trash and what is their phone number?

Rizzo Services picks up your trash and their phone number is 888-U.S.RIZZO (888-877-4996), 586-772-8900

## 2. Why is there a yard waste program?

Federal law mandates that yard waste be kept separate from regular trash due to overfilling of landfills. Yard waste can only be taken to a facility that is licensed for this purpose.

## 3. Can I rake my leaves in the street?

No. Per Ordinance 676.05, it is unlawful to rake leaves in the street.

## 4. When is yard waste picked up?

Yard waste is picked up on your regular trash day from the first full week of April through the **last full week** of November.

## 5. Why can't plastic bags be used for yard waste?

Plastic bags do not decompose. Yard waste must be placed in paper yard waste bags or cans appropriately labeled for yard waste. Tree limbs, etc may be cut in lengths of 3 feet or smaller and tied with string or twine. Under no circumstances may yard waste be mixed with trash in any amount.

## 6. Why is a yard waste sticker required?

The label assists the trash employees so they do not have to remove the lids to see what is inside the trash can.

## 7. Where can I get a yard waste sticker?

Stickers are available for free at City Hall or the Department of Public Services.

## 8. Why must freon be removed from air conditioners, freezers, etc?

Federal law mandates this for the purpose of preserving the ozone layer.

## 9. When may trash be placed at the curb?

Trash may be placed at the curb any time after 6:00 PM, the night before your scheduled pickup.

**10. Will holidays cause a delay in the pickup?**

Trash will not be picked up on New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day and Christmas Day.