



## Citizens Assistance Resource Guide

The City Management Office has created this resource guide to assist residents locate financial assistance and counseling. In this guide you will find brief descriptions and contact information for organizations that service your area.

### One Stop Shop Organizations

There are several organizations that offer easy access to a multitude of services. The following organizations have staff ready to help identify programs that you may be eligible for from a variety of services such as financial counseling, utilities assistance, locating housing, and financial counseling. Use the contact information below to get started:

#### Department of Human Services

The Department of Human Services is a State Department that has a wide variety of services available. The following is a list of the services offered through DHS:

- Food Assistance:
- Cash Assistance:
- Child Care:
- Medical Assistance
- Heat & Utilities
- Energy & Weatherization
- Home Repairs
- Home Ownership
- Relocation
- Burial
- Adult Services

To check eligibility requirements, and to learn more visit <http://michigan.gov/dhs/>

To apply for assistance visit [www.mibridges.michigan.gov/access/](http://www.mibridges.michigan.gov/access/)

#### United Way for Southeastern Michigan (2-1-1 Get Connected, Get Answers)

If you need immediate assistance finding health or human services call 2-1-1. By dialing 2-1-1, you can get access to thousands of resources such as: housing and utility assistance, after school programs and tutoring, medical care and senior care services, and credit counseling and mortgage foreclosure assistance. You can also call 2-1-1 to get connected to volunteer opportunities in your area.

- United Way SE Michigan  
Call: 2-1-1  
Office Phone: (313)-226-9200  
[www.liveunitedsem.org](http://www.liveunitedsem.org)

### Wayne Metropolitan Community Action Agency

Wayne County's Rent Assistance and Homeless Prevention Program provides case management and grants for struggling households. Families and individuals with children who are at risk of being evicted from their apartment or home, or who may otherwise become homeless are eligible for this program. If accepted, you can receive short term assistance such as utility bill and rent assistance. Contact information below:

- Wayne Metropolitan Community Action Agency  
Phone: (734)-246-2280  
[www.waynemetro.org](http://www.waynemetro.org)

### **American Indian Services- Lincoln Park**

An organization designed to address cultural and socioeconomic issues facing urban Natives and other impoverished populations. The Organizations provides food assistance, youth programming and more. For more information use the contact information below:

- Fay Givens, Executive Director  
American Indian Services, Inc.  
1110 Southfield Road Lincoln Park, MI 48146  
Phone (313) 388-4100  
Fax: (313) 388-6566

### **Affordable and Local Health Care**

#### Western Wayne Family Health Centers

Western Wayne Family Health Centers offers a variety of services such as primary care for all ages, general dentistry, OB/GYN, and behavioral health. They accept all Medicaid and Healthy Michigan Plans, and accept most health insurances. They even offer sliding fee scales for the uninsured, and can help the uninsured get health insurance.

Western Wayne Family Health Center Locations:

- 25650 W. Outer Drive  
Lincoln Park, MI 48146  
(313) 383-1897
- 26650 Eureka Road, Suite C  
Taylor MI 48180  
(734) 941-1400
- 2500 Hamlin Court  
Inkster, MI 48141  
(313) 561 5100

### **Financial Assistance and Counseling**

#### The Michigan Homeowner Assistance Nonprofit Housing Corporation (MHA) A Step Forward Program

MHA was created to oversee the distribution of "Hardest Hit Fund" in Michigan and created four programs are designed to assist homeowners that have endured financial hardship get back on track. These programs are listed below.

- Unemployment Mortgage Subsidy Program
- Loan Rescue Program
- Modification Plan Program
- Principal Curtailment Program

[www.stepforwardmichigan.org](http://www.stepforwardmichigan.org)

Michigan State University Extension Service –Wayne

MSU Extension Services of Wayne County is one of many agencies that provide financial counseling services. The Counseling Services provided are:

- Financial Management/Budget Counseling
- Home Improvement and Rehabilitation Counseling
- Financial, Budgeting and Credit Repair Workshops
- Mortgage Delinquency Default Resolution Counseling
- Non-Delinquency Post Purchase Workshops
- Pre-purchase Counseling
- Pre-purchase Homebuyer Education Workshops
- Predatory Lending Education Workshops
- Resolving/Preventing Mortgage Delinquency Workshops

Contact #: (313)-833-3412

For a complete list of HUD Approved Counseling Agencies follow this link:

[http://www.michigan.gov/documents/mshda/MSHDA-HUD\\_Foreclosure\\_Counseling\\_Agencies\\_296997\\_7.pdf](http://www.michigan.gov/documents/mshda/MSHDA-HUD_Foreclosure_Counseling_Agencies_296997_7.pdf)

**Employment Resources**

Michigan Works Center-Southgate

Michigan Works Centers offer valuable tools and opportunities for those seeking employment. Below are the services provided:

- Resume and Cover Letter Guides
- Occupational and Educational Guides
- Job Search Support Materials
- Apprenticeship and Civil Service Information
- Career Exploration Tools
- Immediate E-mail Resume Referral
- Workshops (including but not limited to: Proven Job Search Tips, Interviewing for Success, Resume Writing, and Networking Techniques)

In addition to programming Michigan Works Centers offer the necessary tools to help job seekers such as:

- Fax/Copy/Telephone Services

- DeLEG Career Portal
- Computers/Printers
- Interest Surveys
- Computerized GED preparation software
- Typing Tutorials
- Career Research Tools

Workforce Investment Act (WIA)

In addition to the services listed above, which are available to everyone regardless of employment status, the Workforce Investment Act Program offers eligible job seekers specialized services in job search assistance, assessment, career counseling, basic skills remedial assistance and possibly on the job training. All services are geared to ensure job seekers find employment at a self-sufficiency level. Services are based on eligibility requirements such as recent layoff, plant closing, displaced homemaker or low-income adult. Sign up for orientation to find out if you are eligible for these additional services.

Workforce Investment Act goals include:

- Increase the employment, retention and earnings of the customer
- Increase the occupational skill level of the customer
- Improve the quality of the workforce
- Enhance the productivity and competitiveness of the workforce

The WIA program provides these services to workers helping them reinvent their careers.

- Job club
- Job search assistance
- Basic skills enhancement
- Basic skills assessment
- Career assessment
- Ged preparation
- One-on-one assistance from a Career Development Facilitator
- On-the-job training opportunities
- And more!

*WIA Youth Program:* For eligible youth, DCC Southgate Michigan Works Center provides a flexible, customer-centered service with a goal of improving occupational, work readiness, and basic skills. Qualified youth ages 14-21 years old receive individual assistance from DCC staff to guide them in pursuing their GED, occupational training, and provide job search assistance.

Downriver Community Conference/ Michigan Works Southgate  
 15100 Northline Rd., Ste. 179  
 Southgate, MI 48195  
 Ph: (734) 362-3466

Southgate Service Center Hours:  
 Monday – Friday  
 8:00 AM – 5:00 PM

**Legal Assistance**

[www.Michiganlegalhelp.org](http://www.Michiganlegalhelp.org)

Michigan Legal Help is an organization that provides Michigan residents information, and resources about common legal problems they may encounter. The website has Self Help Tools, providing legal information on topics such as Family, Protection from Abuse, Housing, Consumer Protection, Expungement, Public Benefits, Income Tax, and Individual Rights. The website can also help residents find a lawyer; locate Self-Help Centers, find Court Contact info, and locate local Community Services.

### **Internet Access**

#### *Lincoln Park Library*

Many resources today are available online. For those without home access to the internet, don't forget about Lincoln Park Public Library! Hour and contact information below:

Lincoln Park Library  
(313)-381-0374  
1381 Southfield Rd, Lincoln Park, MI 48146  
Hours: M-TH 11am-8pm; Friday and Saturday 10am-5pm